

Allcustomwear Exchange Policy

Exchanges may be made up to 30 days after the ship date of your order.

Your product must meet the following criteria:

- Product has not been worn or washed
- Product has original tags

Reason for exchange:

\_\_\_\_\_ Need different size

\_\_\_\_\_ Garment is damaged (Please identify damaged area)

\_\_\_\_\_ Logo is incorrect

\_\_\_\_\_ Logo is missing

\_\_\_\_\_ Incorrect item shipped

If you meet the qualifications above, please email [tfitzgerald@allcustomwear.net](mailto:tfitzgerald@allcustomwear.net) and provide the following information:

Name and/or Employee ID # \_\_\_\_\_

Original order # \_\_\_\_\_

Product that needs to be exchanged \_\_\_\_\_ Size Needed \_\_\_\_\_

You will be issued a call tag for your product that needs to be returned for exchange. You will print the call tag, apply it to the box and drop off at the nearest carrier. Please use an active email address you frequently check. ACW covers the cost of your initial exchange.